



EAST COAST PETROLEUM

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Dear Valued Customer,

I'm writing to make you aware of an important new law that will improve your oil heating system, and help protect both your home and the environment.

Recently, in cooperation with the Oilheat industry, the Massachusetts legislature passed a new law that does two important things. First, the law requires that residential property owners with heating oil tanks that have fuel supply/return line(s) in direct contact with a floor surface must either enclose the line with a continuous non-metallic sleeve or install an oil safety valve on the fuel line.

The law also says that once these line upgrades are complete, a homeowner can, if they wish, secure additional pollution insurance coverage for their homes. Insurance companies across the state are now required to offer this insurance coverage. It is important to stress that **this insurance is not mandatory, but residential property owners must be in compliance with one of the fuel line upgrade options**, regardless of whether or not they plan to purchase insurance coverage. According to the new law, **you must complete this upgrade prior to September 1, 2011.**

As part of your annual tune up, we will inspect your oil tank and line to see if any upgrades are needed for you to be in compliance with this new law or if there are any signs of tank leakage. Results of these inspections will be brought to your attention and we will give you an estimate for any additional work which may be required.

We recommend that lines not in compliance be replaced with a modern coated line and relocated above the floor. Most homeowner's are unaware that bare copper can degrade when in direct contact with concrete and this can lead to possible leaks from your oil feed line. We can offer you a relatively easy fix to this situation. We would simply drain and then remove the old line and replace it with a new protected line. Compliance will enhance the safety of your oil heating system and guarantee that you can obtain additional homeowner insurance coverage from your underwriter should you request it. You will also receive important documentation that this work has been completed.

As your home heating provider, we strongly recommend that you consider this upgrade. It is a modest investment that will help maintain your tank system and protect the investment you've made in your home. Thank you for your business and we look forward to continuing to provide you with unparalleled service.

Sincerely,

Service Department

www.eastcoastpetroleum.com

Member Massachusetts OilHeat Council